

# Windows Update Error

## 80072EFE

If you receive Windows Update error 80072efe or 80072f76 while checking for updates, it might be caused by a connection interruption between your computer and the Windows Update servers. Close Windows Update, wait 10 to 15 minutes, and then run Windows Update again. You can also wait for Windows Update to run at its next scheduled time.

Since Windows Updates keeps failing and giving you the error code 80072EFE, looks like the update isn't installed correctly the first time, or your Windows Update settings can't detect the update.

**If you are unable to getting the same update again and again, this problem may occur if one or more of the following conditions are true:**

1. The Windows Update database is corrupted.
2. Antivirus software is configured to scan the %Windir%\SoftwareDistribution folder.
3. The Background Intelligent Transfer Service (BITS) service does not receive a content link header.
4. A required system file is registered incorrectly.

check if you are able to access Windows Update services and also make sure that the following services are started. If it is not started follow the below-mentioned steps:

- a. Press **Windows key + R**, type "**services.msc**" (without quotes) in start run box and press **Enter**.
- b. Locate **Windows Update** service.
- c. **Right click** on the Windows Update service and select **Properties**.
- d. In **Start-up type**, select **Enable**.
- e. Click **Start** under **Service status**.

f. Click **OK**.

g. **Repeat the steps c to f** for the following **services** also:

**Background Intelligent Transfer Service & Cryptographic Service.**

Should the above instructions did not resolve the issue, please don't hesitate to contact us so we can further assist you. You can always reach us out through our support channels below:

- Email: [support@restoro.com](mailto:support@restoro.com)
- Chat: <https://tinyurl.com/RestoroLiveChat>
- Phone: 1-888-575-7583

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