

What to do when you're unable to download the new printer

Restarting the Print Spooler might fixed the issue.

1. Press Windows + R
2. On the Run Box type services.msc and click OK
3. Scroll down the list of services and right-click on Print Spooler
4. Select Restart

However, considering you have already purchased Restoro and would like us to assist you in doing that utilizing a remote session, please contact our support and we are happy to help you.

Email: support@restoro.com

Phone: 1-888-575-7583

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