

What to do if the Nvidia Graphics Card GPU is not detected in Windows?

1. Install The Latest Nvidia Driver

- Open the Windows **Settings App**.
- Click on the **Apps** section.
- Select the NVIDIA driver software you want to remove, then click on **Uninstall**.
- Follow the subsequent on-screen instructions to finish the uninstallation process.
- Note that if your NVIDIA isn't showing up on your Device Manager then click on View and select the Show hidden devices option.
- Here the devices that are not connected to your computer will be shown. Uninstall the Nvidia GPU driver.
- After removing all related NVIDIA drivers, visit the manufacturer's website and download the latest driver software.
- Be sure to select the Fresh Install option when you start installing the latest downloaded Graphics driver.
- Restart your computer for the new changes to take effect.

2. Check If The Graphics Card(Nvidia) Is Enabled

- Open the **Device Manager** of your computer. Press Windows Key + X and select the Device Manager option. Or enter "**devmgmt.msc**" into the **Run dialog box** and click on the Ok option.
- Expand the **Display adapters** option.
- Right-click on your NVIDIA Graphics Card and select **Properties**.
- Go to the **Driver** tab. If you find the Enable option then you can be sure that your NVIDIA Graphics card is disabled.
- Click on the Enable option and restart your computer.

3. Check If The Discrete GPU(Graphics Processing Unit) Is Enabled In BIOS

- First, restart your computer and enter the BIOS setup. Press F2 or Delete repeatedly when

your computer starts the booting process.

- Navigate to Chipset, then search for dGPU Configuration.
- Select the dGPU function and set its status to Enabled.

However considering you have already purchased Restoro and would like us to assist you in doing that utilizing a remote session, please contact our support and they will be happy to help you.

Email: support@restoro.com

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