

What to do if the animated graphic in my e-mail (Outlook) message doesn't work?

By default, Outlook plays animated graphics in the body of email messages. If only the first frame of the animation appears, you have animations, or animated GIFs, disabled.

- In Outlook for Office 365 before version 2008, select File > Options > Advanced. In the Display section, check the box to Play animated GIFs.
- If you have Outlook for Office 365, version 2008 or higher, use Windows 10 to enable animated GIFs.
 - Click Start and type Show animations. Click the search result and under Simplify and personalize Windows, enable Show animations in Windows.

However considering you have already purchased Restoro and would like us to assist you in doing that utilizing a remote session, please contact our support and they will be happy to help you.

Email: support@restoro.com

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Created 2 years ago by [Ghichel Santos](#)

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