

What to do if laptop touchpad won't respond?

If your touchpad isn't working, it may be a result of a missing or out-of-date driver.

1. Click on the Start menu, search for Device Manager, and select it from the list of results. Under Mice and other pointing devices, select your touchpad, open it, select the Driver tab, and select Update Driver. If Windows doesn't find a new driver, look for one on the device manufacturer's website and follow their instructions.
2. If those steps didn't work, try uninstalling your touchpad driver by opening Device Manager, right-click (or press and hold) the touchpad driver, and select Uninstall. Restart your device and Windows will attempt to reinstall the driver.
3. If that didn't work, try using the generic driver that comes with Windows. In Device Manager, right-click your touchpad driver > Update driver software... > Browse my computer for driver software > Let me pick from a list of device drivers on my computer, select HID compliant mouse, select Next, and follow the instructions to install it.
4. If changing your driver doesn't help, there may be a problem with the touchpad itself. Contact your PC's manufacturer for help.

If you encounter some difficulties following the steps above, considering you have already purchased Restoro or you are someone who is in need of assistance on your computer, please contact our support and they will be more than happy to assist you.

Email: support@restoro.com

Revision #1
Created 4 years ago
Updated 4 years ago