

What is Error Code 0x80240004 & How to Fix it

The error 0x80240004 is associated with the Microsoft Store and Windows update.

1. Run the Windows Update troubleshooter: Windows has a built-in troubleshooter that can automatically detect and fix common update-related issues. To run the troubleshooter, go to Settings > Update & Security > Troubleshoot > Additional troubleshooters > Windows Update > Run the troubleshooter.
2. Check your internet connection: Ensure that you have a stable and strong internet connection. If you're using a Wi-Fi network, try switching to a wired connection to see if that resolves the issue.
3. Clear the Windows Update cache: Sometimes, the update cache can become corrupted and cause issues with downloading or installing updates. You can clear the cache by following these steps:
 - a. Press the Windows key + R to open the Run dialog box.
 - b. Type "services.msc" and hit Enter.
 - c. Scroll down to the Windows Update service and right-click on it.
 - d. Click on Stop.
 - e. Navigate to C:\Windows\SoftwareDistribution
 - f. Select all the files and folders within the Software Distribution folder and delete them.
 - g. Go back to the Services window and start the Windows Update service again.
4. Manually download and install the update: If the above steps don't work, try manually downloading the update from the Microsoft Update Catalog and installing it. To do this, you'll need to search for the specific update by KB number, download it, and then install it manually.
5. Reset Windows Update components: If none of the above steps work, you can try resetting the Windows Update components. This involves stopping related services, deleting related folders, and restarting services. You can follow the steps outlined in this Microsoft support article to reset the Windows Update components.

However considering you have already purchased Restoro and would like us to assist you in doing that utilizing a remote session, please contact our support and they will be happy to help you.

- Email: support@restoro.com

Revision #1

Created 1 month ago by [Ghichel Santos](#)

Updated 1 month ago by [Ghichel Santos](#)