

# What can I do if my laptop's Wi-Fi only works when it's close to the router?

## 1. Run Network Adaptor Troubleshooter

1. Press the **Start button**, input the *Control Panel*, and launch it.
2. Click on **Troubleshooting**.
3. Select **View All**.
4. Click **Network Adaptor**, and the instructions that follow are easy to understand.

## 2. Reset your router

1. Locate the **Reset** button at the back of the router.
2. Press and hold the button for about 10 seconds till the **SYS** led starts flashing rapidly, then release the button.

## 3. Uninstall and reinstall the network driver

1. Right-click on the **Start button**
2. Open **Device Manager** and navigate to *Network adapters*.
3. Right-click on the **Wi-Fi device** and click the *Uninstall device* option.
4. Restart your PC.

## 4. Update the network driver

1. Right-click on the **Start button** and open *Device Manager*.
2. Locate and expand **Network Adapters**.
3. Right-click on **Network adapters** and click *Update driver software*.
4. Select **Search automatically for drivers**.

At the end of the process, restart your PC and try connecting, this time from a distance.

After the re-installation, the system should restore the missing network adapter automatically. Hence, this should fix your laptop Wi-Fi only works when close to the router issue.

Alternatively, you can download all the updates for your device rather than downloading them individually using a DriverFix.

However considering you have already purchased Restoro and would like us to assist you in doing that utilizing a remote session, please contact our support and they will be happy to help you.

- Email: [support@restoro.com](mailto:support@restoro.com)

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