

# Switching the computer into safe mode when there is an error during the repair.

## Windows 10

1. Click "**Start**" → Power and then hold the Shift key on your keyboard and click "**Restart**".
2. Click "**Troubleshoot**".
3. Click "**Advanced options**".
4. Click "**Startup Settings**".
5. Click "**Restart**".
6. After your computer restarts, press 5 on your keyboard to select "**Safe Mode with Networking**".
7. Enter your username and password to start Windows in Safe Mode with Networking.
8. Click "**Start**" → Power and then click "**Restart**" to return to your normal Windows configuration.

However considering you have already purchased Restoro and would like us to assist you in doing that utilizing a remote session, please contact our support and they will be happy to help you.

Email: [support@restoro.com](mailto:support@restoro.com)

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