

Scanner is not working

To determine the issue, you will need to perform general troubleshooting steps below:

1. Verify cables connected properly to the back of the scanner.
2. Ensure that the scanner is getting power.
3. Update the drivers

However considering you have already purchased Restoro and would like us to assist you in doing that utilizing a remote session, please contact our support and we are happy to help you.

Email: support@restoro.com

Phone: 1-888-575-7583

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