

# How to resolve Boot Loop?

**Boot Loop** occurs when a specific change or damage to the computer's hardware or software happens. When you turn on the computer and it fails to complete its booting (starting sequence) it will enter a loop which means the starting sequence (boot) will run continuously and repeatedly thus having a boot loop.

Before and after running Reimage, PC is showing the boot menu (boot in safe mode, with networking ect...) after reboot To solve: delete these 4 files under c: \windows:

1. Bootstat.dat
2. Windowsupdate.log
3. Schedlgg.txt
4. o.log

*If you encounter some difficulties along the way, considering you have already purchased Restoro or you are someone who is in need of assistance on your computer, please contact our support and they will be happy to help you.*

**Email:** [support@restoro.com](mailto:support@restoro.com)

**Phone:** 1-888-974-6455

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Created 4 years ago by [Ghichel Santos](#)

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