How to Reset your Web Browser

Reset Internet Explorer

1. Open Internet Explorer and click the **Settings** button (cog icon) in the upper right-hand corner. Select **Internet Options** from the drop-down menu.

2. Click the **Advanced** tab in the Internet Options window.

3. Under **Reset Internet Explorer settings**, click the **Reset** button.

4. In the pop-up window, ensure that the box next to "Delete personal settings" is **not ticked** and then click the **Reset** button.

5. Close Internet Explorer and then open it again to finish.

Reset Mozilla Firefox

1. Open Firefox and click the **Menu** button (three horizontal lines) in the top left-hand corner.

2. Click the **Help** icon (question mark) at the bottom of the drop-down menu and then select **Troubleshooting Information**.

3. Firefox’s Troubleshooting Information page will load in your browser. Click the **Reset Firefox** button in the upper right-hand corner.

4. Click the **Reset Firefox** button in the pop-up window to finish.

Reset Google Chrome

1. Open Google Chrome. Type **chrome://settings** in the address bar and then hit the **Enter** key on your keyboard. Alternatively, click the **Menu** button (three horizontal lines) in the top right-hand corner and select **Settings** from the drop-down menu.

2. At the bottom of the Settings page, click **Show advanced settings**.

3. At the bottom of the advanced settings, click **Reset browser settings**.

4. Click **Reset** to finish.

Reset Microsoft Edge

Currently, Edge does not have a feature to enable users to reset the browser to default settings. (Clear cache instead)

Reset Safari

1. Open Safari and click the **Safari** tab in the top menu bar, and then select **Reset Safari** from the drop-down menu.

2. Click the **Reset** button to finish.

   If you encounter some difficulties following the steps above, considering you have already

purchased Restoro or you are someone who is in need of assistance on your computer, please contact our support and they will be happy to help you.

Email: support@restoro.com
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