

How to Fix the 0xc000007b Error on Windows

The "0xc000007b" error is a common Windows application error that can occur when trying to run a program or game. This error typically indicates an issue with the 32-bit and 64-bit compatibility of the application or its dependencies. Here are several steps you can take to fix the "0xc000007b" error:

1. **Restart Your Computer:** Sometimes, this error is caused by temporary issues. A simple restart may resolve it.
2. **Run as Administrator:** Try running the application as an administrator to ensure it has the necessary permissions to execute correctly.
 - Right-click on the application's shortcut or executable file.
 - Select "Run as administrator."
3. **Install Windows Updates:** Ensure that your Windows operating system is up to date by installing any available updates. Sometimes, system updates can resolve compatibility issues.
 - Open "Settings" (Windows key + I).
 - Go to "Update & Security" > "Windows Update."
 - Click on "Check for updates" and install any pending updates.
4. **Install Visual C++ Redistributable Packages:** Many applications rely on Microsoft Visual C++ Redistributable Packages to run correctly. Install the appropriate packages for your system architecture (32-bit or 64-bit). You can download them from the official Microsoft website:
 - [Visual C++ Redistributable for Visual Studio 2015, 2017, and 2019](#)
5. **Update DirectX:** Outdated or missing DirectX files can also trigger this error. Download and install the latest version of DirectX from the official Microsoft website:
 - [Download DirectX End-User Runtime Web Installer](#)
6. **Reinstall the Application:** If the error occurs for a specific application, try uninstalling and

then reinstalling it. Make sure you download the latest version from the official website or a trusted source.

7. **Check for Malware:** Malware or viruses on your system can interfere with application execution. Run a full system scan using your installed antivirus software to eliminate any threats.
8. **Check System Files:** You can use the built-in Windows System File Checker (SFC) tool to scan and repair corrupted or missing system files.
 - Open Command Prompt as an administrator.
 - Type the following command and press Enter:

sfc /scannow
 - Wait for the scan to complete and follow any on-screen instructions if prompted.
9. **Check for 32-bit/64-bit Mismatch:** Ensure that you are using the correct version (32-bit or 64-bit) of the application that matches your Windows operating system. Using a mismatched version can trigger this error.
10. **Reinstall or Update Graphics Drivers:** Outdated or corrupted graphics drivers can lead to application errors. Visit the website of your graphics card manufacturer (e.g., NVIDIA, AMD, Intel) and download the latest drivers for your graphics card. Install them and restart your computer.
11. **Use Dependency Walker (Depends.exe):** Dependency Walker is a free tool that can help identify missing or incompatible DLL files causing the error.
 - Download Dependency Walker from its official website.
 - Open the application and load the problematic program's executable file.
 - Review the list of missing or incompatible DLLs and try to obtain and install the correct versions.
12. **Reinstall or Repair .NET Framework:** If your application relies on .NET Framework, consider repairing or reinstalling it. Use the "Programs and Features" or "Add/Remove Programs" feature in the Control Panel to access the .NET Framework installation and repair options.

However considering you have already purchased Restoro and would like us to assist you in doing that utilizing a remote session, please contact our support and they will be happy to help you.

- Email: support@restoro.com

Revision #1

Created 8 months ago by [Ghichel Santos](#)

Updated 8 months ago by [Ghichel Santos](#)