

# How to Fix PDF Thumbnails Not Showing on Windows

If you're experiencing an issue where PDF thumbnails are not showing on your Windows computer, there are several possible solutions you can try:

## 1. Enable PDF Thumbnail Preview in Windows Settings:

- Open the Windows Settings app and go to "System" > "Display".
- Scroll down and click on the "Advanced scaling settings" link.
- Turn on the "Let Windows try to fix apps so they're not blurry" toggle switch.
- Restart your computer and check if the PDF thumbnails are now showing.

## 2. Install Adobe Acrobat Reader DC:

- Download and install Adobe Acrobat Reader DC from the official website.
- Open Adobe Acrobat Reader DC and go to "Edit" > "Preferences".
- In the "Categories" list, select "Page Display".
- Under the "Rendering" section, make sure the "Enable enhanced security" checkbox is unchecked.
- Click "OK" to save the changes and restart your computer.

## 3. Clear Thumbnail Cache:

- Open File Explorer and click on the "View" tab.
- Check the "Hidden items" box to show hidden files and folders.
- Navigate to the following folder:  
C:\Users<username>\AppData\Local\Microsoft\Windows\Explorer.
- Delete all the files in this folder.
- Restart your computer and check if the PDF thumbnails are now showing.

## 4. Disable PDF Thumbnail Preview in Adobe Acrobat Reader DC:

- Open Adobe Acrobat Reader DC and go to "Edit" > "Preferences".
- In the "Categories" list, select "Page Display".

- Under the "Page Content and Information" section, uncheck the "Show large images" checkbox.
- Click "OK" to save the changes and restart your computer.

Hopefully, one of these solutions will help you fix the issue with PDF thumbnails not showing on your Windows computer.

*However considering you have already purchased Restoro and would like us to assist you in doing that utilizing a remote session, please contact our support and they will be happy to help you.*

**Email:** [support@restoro.com](mailto:support@restoro.com)

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