

# How to fix File system error (-2147219196) when opening photos

If you're having any problems with the Windows Photos app, you can try to repair or reset the app.

- Click *Start > Settings > Apps > Apps & features*.
- Scroll down and click on *Microsoft Photos or Photos*.
- Click on the three dots, then click on *Advanced options*.
- Click on *Repair* to try and fix the app without affecting your data.
- If that doesn't help, click on *Reset*, which will delete all of the app's data.

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However considering you have already purchased Restoro and would like us to assist you in doing that utilizing a remote session, please contact our support and they will be happy to help you.

Email: [support@restoro.com](mailto:support@restoro.com)

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