

# How To Fix Error Code 16: The Security Rules blocked this Request.

1. **Refresh the Page:** Sometimes, this error could be a temporary issue. Try refreshing the page to see if the error persists.
2. **Check the URL:** Ensure that you are entering the correct URL and that there are no typos or mistakes in the address.
3. **Clear Browser Cache and Cookies:** Cached data and cookies can sometimes cause conflicts. Clear your browser's cache and cookies and then try accessing the website again.
4. **Check for Browser Extensions:** Browser extensions, especially security-related ones, can sometimes interfere with website access. Disable any extensions you suspect might be causing the issue and try again.
5. **Use Incognito/Private Browsing Mode:** Try accessing the website in incognito or private browsing mode. This mode disables most extensions and may help determine if an extension is causing the issue.
6. **Disable VPN or Proxy:** If you are using a VPN or proxy service, it might be causing the error. Disable it temporarily and try accessing the website again.
7. **Check Cloudflare Firewall Settings:** If you're encountering this error on a website protected by Cloudflare, the security rules might be triggering the block. Contact the website administrator or owner to inquire if any specific security rules are causing the issue.
8. **Contact Website Support:** If you continue to experience the error, especially on a specific website or service, contact their support for assistance. They might be able to provide insights into why the security rules are blocking your request and how to resolve it.
9. **Network Issues:** In some cases, network issues can trigger this error. Try accessing the website from a different network or device to see if the issue persists.
10. **Check for IP Ban:** If your IP address has been banned by the website's security system, you might encounter this error. If you believe this is the case, contact the website's support to inquire about the ban and request removal if necessary.
11. **Wait and Retry:** Sometimes, the error might be due to a temporary surge in traffic or other issues. Wait for some time and then retry accessing the website.

However considering you have already purchased Restoro and would like us to assist you in doing that utilizing a remote session, please contact our support and they will be happy to help you.

- Email: [support@restoro.com](mailto:support@restoro.com)

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