

# How do I fix This action couldn't be performed error in Microsoft Office?

Before proceeding with any advanced troubleshooting steps, we recommend you go through the following preliminary checks:

- Close the Office client and restart your computer to resolve temporary issues interfering with its performance.
- Try terminating any add-ins or plugins you have installed in Office.
- Ensure you have the latest updates installed for your Office application.
- Turn off background apps and stop antivirus or security software running on your computer.
- Update Windows to fix the system's performance bugs and add new features to resolve compatibility problems.

## 1. Repair Office suite

1. Press the `Windows + R` key, type **appwiz.cpl**, and press `Enter` to open the *Programs and Features*.
2. Scroll to **Microsoft Office**, right-click on it, and select *Change*.
3. Select **Online Repair** and click not the *Repair* button
4. Select **Repair** from the *Ready to Start an Online Repair* dialog box.
5. Wait for the complete process and restart your PC.

## 2. Delete the nonexistent Debugger value in the Image File Execution subkey

1. Press the `Windows + R` button to open the **Run** dialog box, type in *regedit*, and press `Enter` to open the **Registry Editor**.
2. Navigate to the following path:  
`HKEY_LOCAL_MACHINE\Software\Microsoft\Windows NT\CurrentVersion\Image File Execution Options`
3. Delete the registry keys for **Word**, **Excel**, **Outlook**, and other Office apps prompting the

error.

4. Restart your PC and check if the error appears on Microsoft Office.

### 3. Reinstall Office

1. Press the `Windows`, type **installed apps**, and launch it.
2. Navigate to *Microsoft Office*, click the options icon, and click **Uninstall**
3. **Then, select *Uninstall to confirm your selection*.**
4. Then, go to the Office webpage, log in to your **Microsoft account** if not logged in, and click the *Install app* button.
5. Double-click the downloaded file in your browser and follow the on-screen command to install it

However considering you have already purchased Restoro and would like us to assist you in doing that utilizing a remote session, please contact our support and they will be happy to help you.

- Email: [support@restoro.com](mailto:support@restoro.com)

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