

# How do I fix File system error (-2147163901) on Windows 11?

## 1. Run Windows Check Disk (chkdsk):

a. Press `Win + X` and choose "Windows Terminal (Admin)" or "Command Prompt (Admin)" from the menu.

b. In the command prompt, type the following command and press Enter:

```
chkdsk /f
```

You may be prompted to schedule the scan for the next restart. Confirm by typing "Y" and then restart your computer.

c. Let Windows check and repair your file system. This process may take some time, depending on the size and condition of your disk.

## 2. Use System File Checker (sfc):

a. Open a Command Prompt as an administrator, as mentioned in step 1.

b. Type the following command and press Enter:

```
sfc /scannow
```

c. Wait for the scan to complete. The System File Checker will attempt to repair any corrupted system files.

## 3. Check for Disk Errors:

a. Open File Explorer, right-click on the drive (usually C:), and select "Properties."

b. Go to the "Tools" tab and click on the "Check" button under the "Error checking" section.

c. Follow the on-screen instructions to scan and repair disk errors.

## 4. Check for Malware:

Malware or viruses can sometimes cause file system errors. Run a full system scan using a reputable antivirus or anti-malware program to ensure your system is clean.

## 5. Update Drivers and Windows:

Ensure that your Windows operating system and device drivers are up to date. Sometimes, outdated drivers or an outdated OS can cause file system errors.

## 6. Perform a Repair Install:

If the issue persists, consider performing a repair install of Windows 11. This process reinstalls Windows while preserving your files and applications. You'll need a Windows 11

installation media (USB or DVD) for this method.

#### 7. **Check for Hardware Issues:**

If none of the above steps resolves the issue, it's possible that there's a hardware problem with your storage drive. You may want to check the drive's health using diagnostic tools provided by the drive manufacturer or consult a professional for hardware inspection.

However considering you have already purchased Restoro and would like us to assist you in doing that utilizing a remote session, please contact our support and they will be happy to help you.

- Email: [support@restoro.com](mailto:support@restoro.com)

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