

How can I resolve the NETwLw64.sys BSoD error?

Resolving the NETwLw64.sys BSoD (Blue Screen of Death) error involves a series of troubleshooting steps to identify and address the underlying cause. This error is often related to Intel wireless network drivers on Windows systems. Here's a step-by-step guide to help you resolve the issue:

1. **Restart Your Computer:** Sometimes, BSoD errors can occur due to temporary glitches. A simple restart might resolve the issue.
2. **Boot into Safe Mode:** Boot your computer into Safe Mode to isolate if the BSoD is caused by a third-party application or driver. If the error doesn't occur in Safe Mode, it's likely a driver or software conflict issue.
3. **Update or Roll Back Drivers:**
 - Visit the official website of your laptop or motherboard manufacturer.
 - Download the latest Intel wireless network drivers for your specific model.
 - If you recently updated the drivers and the issue started, try rolling back to the previous version.
4. **Uninstall and Reinstall Drivers:**
 - Press **Win + X** and select **Device Manager**.
 - Expand the **Network adapters** section, right-click on your wireless adapter, and select **Uninstall device**.
 - After uninstalling, restart your computer.
 - Upon restart, Windows should automatically try to reinstall the drivers. You can also manually install the latest drivers.
5. **Update Windows:** Make sure your Windows operating system is up to date with the latest updates. Microsoft often releases updates that address driver compatibility issues.
6. **Check for Hardware Issues:**
 - Run hardware diagnostic tools to check for issues with your network adapter or other hardware components.
 - Perform a memory test (like Windows Memory Diagnostic) to ensure your RAM is

functioning properly.

7. **Scan for Malware:** Run a thorough malware scan using your preferred antivirus software to check for any malicious software that might be causing the issue.
8. **Perform System File Checker (SFC) Scan:**
 - Open Command Prompt as an administrator.
 - Type `sfc /scannow` and press Enter.
 - Let the scan complete, and it will attempt to repair any corrupted system files.
9. **Check Event Viewer:**
 - Open the Event Viewer by searching for it in the Start menu.
 - Look for critical or error events around the time of the BSoD. This might provide more information about the cause.
10. **Check for Overheating:** Overheating can cause system instability. Ensure your computer is adequately cooled and vents are not blocked.
11. **Reset Windows:** If none of the above steps work, you might consider resetting Windows to its default settings. This can help resolve issues caused by corrupted system files.

However considering you have already purchased Restoro and would like us to assist you in doing that utilizing a remote session, please contact our support and they will be happy to help you.

- Email: support@restoro.com

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