How can I fix the Windows didn't detect any network hardware?

Before engaging in advanced troubleshooting steps, you should consider performing the following checks:

- Try restarting your computer and router.
- Ensure your internet is working fine.
- Your Windows must not have any pending updates.
- Ensure the latest BIOS or UEFI firmware is installed.
- Replug the ethernet cable if using a wired connection.
- Remove and add the Wi-Fi networks added to your device.

1. Run Hardware and Devices troubleshooter

1. Press the `Windows` key, type **powershell** and click *Run as administrator*
2. Type the following command to open the troubleshooter and hit `Enter`:
   msdt.exe -id DeviceDiagnostic
3. On the Hardware and Devices window, click **Advanced.**
4. Select *Apply repairs automatic*ally**,** then click **Next.**
5. Follow the onscreen instructions to complete the process.

2. Reinstall the network driver

1. Press `Windows + R` to open the **Run** console.
2. Type **devmgmt.msc** and click *OK* to open the **Device Manager**.
3. Locate and click *Network adapters* to expand it.
4. Right-click the Wi-Fi or other affected driver and select **Uninstall driver**.
5. Once uninstalled, go to *Action* and select **Scan for hardware changes**.
6. Reboot your PC to save the changes.

3. Modify the Wi-Fi adapter properties

1. Press `Windows + R` to open the **Run** console
2. Type **devmgmt.msc** and click *OK* to open the **Device Manager**.
3. Locate and click *Network adapters*.
4. Right-click the Wi-Fi driver and select **Properties**.
5. Go to the *Power Management* tab, and remove the checkmark next to **Allow the computer to turn off this device to save power**.
6. Click *OK*.

4. Uninstall the Windows update

1. Press `Windows + I` to open the *Settings* app
2. Go to *Windows Update*, and click **Update history**.
3. Under *Related setting*s, click **Uninstall updates**.
4. Go to the latest update and click **Uninstall**
5. Wait for a few minutes and once it is complete, restart your computer and check if the issue persists.

5. Enable IPv6

1. Press `Windows` key, type **control panel** and click *Open*
2. Select*View* by as **Large icons** and click*Network and Sharing Center.*
3. Click **Change adapter settings**.
4. Right-click the network adapter and select *Properties*.
5. Locate I**nternet Protocol Version 6 (TCP/IPV6)** and place a checkmark next to it to enable it.
6. Click *OK* to confirm the choice.

However considering you have already purchased Restoro and would like us to assist you in doing that utilizing a remote session, please contact our support and they will be happy to help you.

- Email: support@restoro.com