Fix a Missing api-ms-win-crt-runtime-l1-1-0.dll DLL in Windows

To fix the api-ms-win-crt-runtime-l1-1-0.dll is missing error in Windows, please follow these steps:

- 1. Go to the Microsoft Visual C++ 2015 Redistributable page from Microsoft and click on the **Download** button.
- 2. You will be brought to page where it asks you to select whether you want to download the 32-bit or 64 bit version of Windows. Select the version you need and click the **Next** button. If you are unsure what version you need, you can use this tutorial to determine what you need.
- 3. The file will now download to your computer. Once downloaded, double-click on the downloaded **vc redist.x64.exe** file.
- 4. The Microsoft Visual C++-2015 Redistributable screen will be displayed and ask you to agree to the license terms and conditions. Put a checkmark in the "I agree" box and then click on the **Install** button.
- 5. If Windows prompts you to allow the program to make changes or continue, click on the **Yes** or **Allow** button.
- 6. When done, the program will display a message stating that it was successfully installed
- 7. You can now close the installer.

If you already had the DLL installed and it is still showing as missing, you can download the above Redistributable, but this time perform a repair.

You can now try to run the program that previously gave the error and it should work again.

However considering you have already purchased Restoro and would like us to assist you in doing that utilizing a remote session, please contact our support and they will be happy to help you.

• Email: support@restoro.com

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