

Excel stops working

You can open Excel in safe mode.

Press and hold the "**Ctrl**" key to open an Open application

This method works for most Office versions on a Windows PC:

1. Find the shortcut icon for your Office application.
2. Press and hold the **CTRL** key and double-click the application shortcut.
3. Click Yes when a window appears asking if you want to start the application in Safe Mode.

Note: *To stop Office Safe Mode, exit and restart your Office application. It will start in normal mode unless there's a problem opening the application.*

However considering you have already purchased Restoro and would like us to assist you in doing that utilizing a remote session, please contact our support and we are happy to help you.

Email: support@restoro.com

Phone: 1-888-575-7583

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